

Florida Child Care Resource & Referral (CCR&R)



Program Highlights

- Families receive FREE customized list of child care providers based on their priorities.
- Trained CCR&R specialists offer families unbiased information about child care options.
- Families receive explanations of quality early learning and its benefits and information about other community resources.
- Families may also receive financial assistance strategies and referrals to other community social services.

For Child Care Providers

- FREE listing on the local CCR&R database that generates custom profiles of providers for families looking for quality child care.
- New providers receive FREE startup information and access to training and technical assistance.
- CCR&R specialists offer FREE professional development and technical assistance to child care providers.

Inclusion Services

- Inclusion Specialists educate and assist child care providers on the special needs concerns of the children they are serving, particularly children with disabilities and other special health care needs.
- Inclusion Specialists provide training and consultation on issues such as managing challenging behaviors, understanding the American with Disabilities Act, screening and assessment of children with special needs, and adapting home and school environments.

CCR&R State Network Office

- The CCR&R State Network Office operates an early learning call center available to all families and providers seeking information or assistance with Voluntary Prekindergarten (VPK), the School Readiness program, child care resource referral, and support services for providers that serve children with disabilities and other special health care needs.
- The CCR&R State Network Office works with federal, state, and local entities to provide emergency services and establish provider status after a natural disaster.
- Local early learning coalitions receive oversight, training, and support from the CCR&R State Network Office.
- The CCR&R State Network Office develops educational materials and other resources for early learning coalitions, families, and child care providers.

CCR&R: The Numbers¹

- More than 228,000 families have received information about early learning programs and community resources during 2007–2008.
- More than 20,000 legally operating providers are maintained in the CCR&R database.
- More than 127,000 families and 100,000 parents contacted CCR&R for VPK information.
- The CCR&R State Network Call Center responded to more than 11,100 telephone calls via the toll-free line and more than 2,200 e-mails from parents, providers, and others seeking assistance.

¹All numbers reflect 2007–2008 data.



For more information about the *Florida Child Care Resource & Referral State Network*, please call the *Agency for Workforce Innovation* toll-free at **1-866-357-3239** or visit www.flready.com.